

Reset password

This feature allows you to reset your password and set a new one.

STEP 1

To reset your password from the login page, click **Reset my password**



Figure 1: Password reset link from the login page

STEP 2

On the new page, enter your email address in the designated field, then click **Reset my password**. A reset link will be sent to your email, allowing you to set a new password.



Figure 2: Entering the email address to reset the password

NOTES

Please note that this document is only a brief guide. The AlphaCCO support team will be happy to assist you if you require further guidance. Please do not hesitate to contact us at support@alphacco.com.